About the National Video Relay Service Coalition: This ad-hoc coalition was formed in response to consumer concerns about the quality of VRS. Representatives on this coalition include: American Association of People with Disabilities (AAPD), Association of Late-Deafened Adults (ALDA), California Coalition of Agencies Serving the Deaf (CCASD), Deaf and Hard of Hearing Consumer Advocacy Network (DHHCAN), Deaf and Hard of Hearing in Government (DHHIG), National Association of the Deaf (NAD) and Telecommunications for the Deaf, Inc. (TDI).